# ACCESS TO MEDICAL SERVICES

# for Visitors to Arran

The Medical Centre, 01770 600516 Lamlash KA27 8NS

Brodick Health Centre, 01770 600516 Brodick KA27 8AJ

Shiskine Surgery, 01770 600516 Shiskine KA27 8EW

Whiting Bay Surgery, 01770 600516 Whiting Bay KA27 8QN

#### **URGENT MEDICAL ATTENTION**

#### **Within Working Hours**

If you need to see a GP during your visit, please contact us on 01770 600 516.

If you are staying for less than 3 months we will register you on a temporary basis and will offer you an appointment at one of our sites.

Please be aware that we will have no access to your previous medical records. For this reason, we recommend waiting to see your own regular GP, unless you feel that the problem cannot wait.

# We can provide services to temporary residents:

- \* Urgent medical care that cannot wait until you return home
- \* Assistance with Warfarin/INR monitoring whilst you are away
- \* Removal of sutures, dressing changes e.g. from an accident that you have been treated at our community hospital for.



www.arranmedical.co.uk 01770 600516



#### **FORGOTTEN MEDICATION**

Your own GP may be able to help.
The simplest way of obtaining medication is to ask your GP practice to email a prescription to one of our local Pharmacies, or to Shiskine Dispensary.

Brodick Pharmacy Tel **01770 302250**Lamlash Pharmacy Tel **01770 600275** 

#### Where this is not possible...

Visit the local pharmacy, as they may be able to give you an emergency supply of your medication.

# GET THE RIGHT CARE IN THE RIGHT PLACE

## **NHS 24**

NHS inform includes self-help guides for a range of common conditions:

NHSinform.scot/self-help-guides. If you think you need A&E but it's not life threatening, call NHS24 on 111. If you need same day medical attention that cannot wait for your GP Practice to reopen, call NHS24 on 111

#### **DENTIST**

Tooth pain
Swelling to your mouth
Injury to your mouth
Painful or bleeding gums
Advice on oral hygiene

# HOSPITAL & EMERGENCY DEPT.

#### **Arran War Memorial Hospital or 999**

Serious wounds and severe bleeding Suspected broken bones and fractures Suspected heart attack or stroke Breathing difficulties

## **GP PRACTICE**

A range of clinicians, including doctors, nurses, our Advanced Nurse Practitioner and support from the pharmacists and physiotherapists to help you with both mental and physical health issues. If you need medical attention that cannot wait when the GP Practice is closed, call NHS24 on 111

## **PHARMACIST**

Coughs, colds and sore throats
Urine Infections / Aches and pains
Insect bites / Indigestion
Help with repeat prescriptions
Diarrhoea or constipation
Head lice / Hay fever

#### PHARMACY FIRST

NHS Pharmacy First Scotland is a service designed to encourage everyone to visit their community pharmacy as the first port of call for all minor illnesses and specific common clinical conditions.

- If you have a minor illness, a pharmacy is the first place you should go for advice.
- You do not usually need an appointment and you can go to any pharmacy.
- Your pharmacist can give you advice for a minor illness, and medicine if they think you need it.

